

APPENDIX 11: Recognizing, Responding to, and Reporting Allegations and Suspicions of Child Sexual Abuse: DCF Brochure*

Child Protection Information

For more information about reporting child abuse and/or neglect:

- www.mass.gov/dcf
for general information or to find a DCF Area Office
- **Child-At-Risk-Hotline**
800-792-5200
- **DCF Ombudsman**
617-748-2444 (9am - 5pm, weekdays)
for inquiries about DCF programs, policies or service delivery.

Contact Us

Massachusetts Department of Children and Families
600 Washington Street, 6th Floor
Boston, MA 02111
Telephone: 617-748-2000
Fax: 617-261-7435

DCF Area Office Directory

WESTERN REGION

- Greenfield 413-775-5000
- Holyoke 413-493-2600
- Pittsfield 413-236-1800
- Robert Van Wart Center/
East Springfield 413-205-0500
- Springfield 413-452-3200

CENTRAL REGION

- Worcester East 508-793-8000
- Worcester West 508-929-2000
- Whitinsville 508-929-1000
- Leominster 978-353-3600

BOSTON REGION

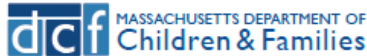
- Dimock Street, Roxbury 617-989-2800
- Hyde Park 617-363-5000
- Harbor, Chelsea 617-660-3400
- Park Street, Dorchester 617-822-4700

NORTHERN REGION

- Cambridge/Somerville 617-520-8700
- Cape Ann, Salem 978-825-3800
- Framingham 508-424-0100
- Haverhill 978-469-8800
- Lawrence 978-557-2500
- Lowell 978-275-6800
- Lynn 781-477-1600
- Malden 781-388-7100

SOUTHERN REGION

- Arlington 781-641-8500
- Brockton 508-894-3700
- Cape Cod & Islands 508-760-0200
- Fall River 508-235-9800
- New Bedford 508-910-1000
- Plymouth 508-732-6200
- Braintree 781-794-4400
- Taunton/Attleboro 508-821-7000



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Child Abuse and Neglect Reporting
A Guide for Mandated Reporters

Child-At-Risk-Hotline
800-792-5200
www.mass.gov/dcf

*See full brochure at: (https://www.mass.gov/files/documents/2017/11/30/Mandated%20Reporter%27s%20Guide_FINAL_2016.pdf)